

From: Compliance Direct <office@compliancedirectltd.com>

Sent: 15 October 2018 15:38

To: Licensing <Licensing.Licensing@merton.gov.uk>

Subject: 37-39 Upper Green East, CR4 2PF

Importance: High

Dear Sirs,

Further to our application, please see additional proposed conditions to address the cumulative impact, in addition to the ones already offered in the application.

An incident book shall be kept and maintained at the premises, which shall be made available to a police officer or an authorised officer of any responsible authority upon request. The incident book shall be used to record the date and time of any incident, the name of the staff member and a brief description of the customer concerned

All incidences of the following shall be recorded in the incident book within 24 hours and retained for a minimum of 12 months:

- 1 Any attempted underage alcohol purchase
- 2 Any theft or attempted theft of alcoholic drinks
- 3 Any acts of violence or criminal damage
- 4 Any other incidents involving crime or disorder

Installed CCTV systems that meet the standard to be approved in writing by the Chief Community Safety Officer shall operate and record video images at all times that the premises are open to the public. All CCTV shall be kept for not less than 31 days and be made available to a police officer or an authorised officer of any responsible authority on request. A member of staff capable of operating the CCTV will be present during the opening hours of the premises.

All alcohol that is displayed for sale shall be located within view of the cashier, and all spirits shall be stored behind the serving point to reduce the possibility of a snatch theft. The area designated is outside the normal area where groceries are stocked.

All reasonable steps shall be taken to verify that any documents produced by persons attempting to purchase alcohol are genuine and relate to the person producing them.

Age verification is a mandatory scheme.

The premises licence holder shall operate a "Challenge 25" scheme at the premises whereby anyone who appears to be under the age of 25 is asked to provide proof of age that

he or she is over 18. Proof of age shall only comprise of a passport, a photo card driving licence or an industry approved proof of age identity card.

Suitable signage shall be displayed at the point of entry and at the service area advising customers that the premises operates the "Challenge 25" proof of age scheme.

Suitable signage to be displayed requesting patrons to adhere to the following:

A prominent notice shall be displayed requesting that patrons leave quietly and respect the local area and residents.

Lagers beers and ciders above 6.5% ABV (alcohol by volume) shall not be offered for sale or sold from the premises.

No alcohol to be consumed on the premises. Off sales only

Outside of the hours unauthorized for the sale of alcohol, all alcohol within the trading area is to be secured behind locked grills, locked screens or locked cabinet doors so as to prevent access to the alcohol by both customers or staff.

Premises shall install and maintain a till prompt system to prompt the seller to check age and ask for ID whenever an age restricted product is made.

Shankar P Sivashankar BSc (MIOL)